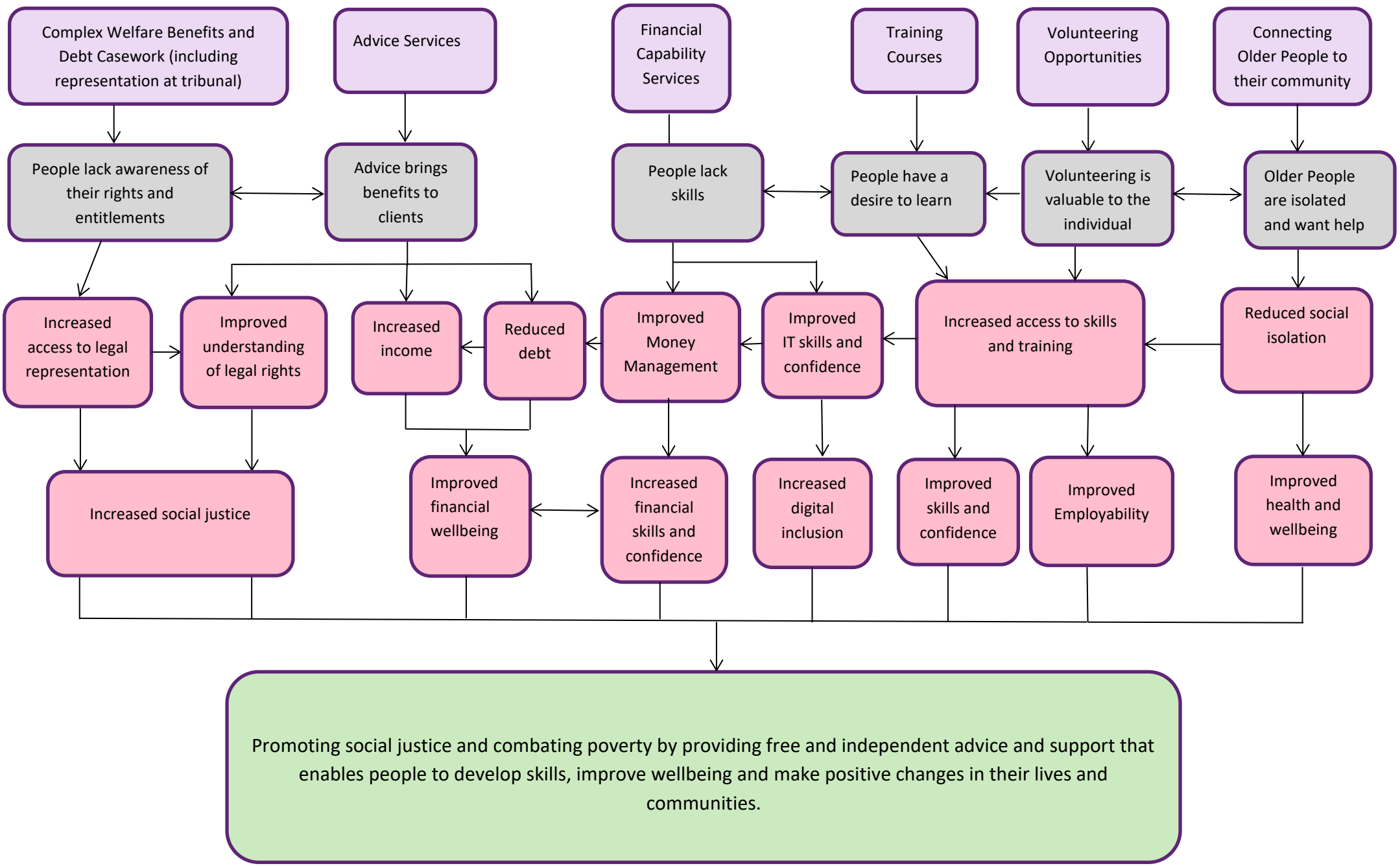North Bristol Advice Centre Theory of Change July 2018